



*Los Angeles
World Airports*

RESOLUTION NO. 26787

WHEREAS, on recommendation of Management, there was presented for approval, First Amendment to Contract DA-5106 with Interloc Solutions, Inc. to extend the term by one (1) year, covering operations and maintenance support services for the Maximo System of Los Angeles World Airports; and

LAX

Van Nuys

City of Los Angeles

Eric Garcetti
Mayor

**Board of Airport
Commissioners**

Sean O. Burton
President

Valeria C. Velasco
Vice President

Gabriel L. Eshaghian
Beatrice C. Hsu
Nicholas P. Roxborough
Thomas S. Sayles
Dr. Cynthia A. Telles

Deborah Flint
Chief Executive Officer

WHEREAS, by Resolution 26027, the Board of Airport Commissioner awarded a three (3)-year contract to Interloc Solutions, Inc. (DA-5106) for said services for Los Angeles World Airports (LAWA) for amount not to exceed \$4,117,518. The contract expires on August 31, 2019; and

WHEREAS, the system is used by staff to track management and maintenance of LAWA's physical assets (e.g., elevators, escalators, moving walkways, etc.). It includes an integrated mobile application, EZMaxMobile, which equips over 200 field technicians and supervisors with the ability to efficiently receive, update, and resolve service requests and work orders from the field, via mobile devices; and

WHEREAS, utilizing the system's work management process allows staff to enter key performance data, including:

- logging of service requests
- response to service requests
- cause, resolution and duration of disruptions
- scheduling of preventive maintenance; and

WHEREAS, with this centralized source of facilities data, staff is now equipped to utilize the data to perform trend analyses to track performance metrics and identify pro-active measures that can be taken, in the maintenance of LAWA's assets. Significant accomplishments to gain operational improvements during the contract term included:

- Upgraded Maximo System from version 7.5 to 7.6 with added support for future mobile app functionality and provided user training. This also provided service request and work order dashboards to help staff better plan maintenance activities to mitigate service disruptions.
- Implemented the EZMaxMobile app and deployed mobile devices for field personnel to provide faster response and resolution to service issues that will result in less downtime.
- Implemented the SMART Conveyance Dashboard, which provides visibility of conveyance status to stakeholders so they can execute contingencies as needed to mitigate impact to passengers. Stakeholders are also informed of the estimated time to resolve an issue. Outages due to personal injury are also highlighted for improved tracking towards timely resolution.
- Implemented 279 Maximo System enhancements requested by stakeholders to streamline business processes, including faster routing of service requests, work orders, and required approvals to responsible parties.
- Implemented Materials Management Program to improve tracking and inventory of parts, which should result in cost savings and understanding Total Cost of Ownership of assets; and

WHEREAS, LAWA is in the process of issuing a Request for Proposals for a new maintenance and professional services contract for the Maximo System. Extending the contract will allow staff time to complete the procurement process, while maintaining operations and maintenance support services of the system; and



WHEREAS, following are the estimated services and expenditures under the First Amendment:

Description	Expenditures
Base Maintenance & Support Services	\$ 456,000
Maximo-related software renewal	294,509
Total First Amendment Cost	\$ 750,509; and

WHEREAS, funding for the contract has been requested in the Fiscal Year 2019-2020 LAWA Operating Budget in Cost Center 1170010 – IT Airport Operations, Commitment Item 520 – Contractual Services and Commitment Item 522 – Materials & Supplies or it may be provided through other Board-approved Work Breakdown Structure elements. Funding for the subsequent year will be requested as part of the annual budget process; and

WHEREAS, this item, as a continuing administrative, maintenance and personnel-related activity, is administratively exempt from California Environmental Quality Act (CEQA) requirements pursuant to Article II, Section 2.f of the Los Angeles City CEQA Guidelines; and

WHEREAS, Interloc Solutions, Inc. is required by contract to comply with the applicable provisions of the Living Wage Ordinance; and

WHEREAS, Procurement Services Division has reviewed this action (File 10037916), and established a mandatory 20% Small Business Enterprise (SBE) goal for the project. Interloc Solutions, Inc. has committed to 100% SBE participation, as it is a certified SBE firm, and has achieved 100% to date; and

WHEREAS, Interloc Solutions, Inc. is required by contract to comply with the provisions of the Affirmative Action Program; and

WHEREAS, Interloc Solutions, Inc. has been assigned Business Tax Registration Certificate 0002922484-0001-4; and

WHEREAS, Interloc Solutions, Inc. is required by contract to comply with the provisions of the Child Support Obligations Ordinance; and

WHEREAS, Interloc Solutions, Inc. has approved insurance documents, in the terms and amounts required, on file with LAWA; and

WHEREAS, pursuant to Charter Section 1022, staff determined that the work specified on the contract can be performed more feasibly or economically by an Independent Contractor than by City employees; and

WHEREAS, Interloc Solutions, Inc. has submitted the Contractor Responsibility Program Questionnaire and Pledge of Compliance, and will comply with the provisions of said program; and

WHEREAS, Interloc Solutions, Inc. has been determined by Public Works, Office of Contract Compliance, to be in compliance with the provisions of the Equal Benefits Ordinance; and

WHEREAS, Interloc Solutions, Inc. will be required to comply with the provisions of the First Source Hiring Program for all non-trade LAX jobs; and

WHEREAS, Interloc Solutions, Inc. has submitted the Bidder Contributions CEC Form 55, and will comply with its provisions; and

WHEREAS, actions taken on this item by the Board of Airport Commissioners will become final pursuant to the provisions of Los Angeles City Charter Section 373;

NOW, THEREFORE, BE IT RESOLVED that the Board of Airport Commissioners adopted the Staff Report; determined that this action is administratively exempt from CEQA pursuant to Article II, Section 2.f of the Los Angeles City CEQA Guidelines; found that the work can be performed more economically or feasibly by an independent contractor than by City employees; further found that, pursuant to Los Angeles Administrative Code Section 10.15(a)(10) and Los Angeles Charter Section 371(e)(10), the services to be provided under the contract involve performance of professional, expert, technical and other special services such that use of competitive bidding would be impractical and undesirable; approved the First Amendment to Contract DA-5106 with Interloc Solutions, Inc. to extend the term by one (1) year, covering operations and maintenance support services for the Maximo System of Los Angeles World Airports; and authorized the Chief Executive Officer to execute said First Amendment to Contract DA-5106 with Interloc Solutions, Inc. after approval as to form by the City Attorney and approval by the Los Angeles City Council.

o0o

I hereby certify that this Resolution No. 26787 is true and correct, as adopted by the Board of Airport Commissioners at its Regular Meeting held on Thursday, June 20, 2019.



Grace Miguel – Secretary
BOARD OF AIRPORT COMMISSIONERS